

IMPORTANT BALCONY CLEANING INFORMATION:

Before you book an appointment, you must ensure that your balcony is *completely clean*, there should be no bird droppings/dropping marks present on *any part of the floor or on the railing*.

Note that sweeping up bird droppings is not enough, the affected areas must be scrubbed clean and disinfected. If you decide that you do not want to hire professional cleaners and you will do the cleaning yourself or by the building management, you will be responsible to make sure it will be done properly. If you book an appointment and the balcony is not clean, the technician will refuse to do the work due to its health hazard.

In this case you will be billed \$100 penalty charge and the technician will leave the premises immediately and the appointment will have to be rescheduled.

So please consider this before you place your order.

Below are examples of what is the acceptable level of cleanliness of your balcony at the time of our arrival:



ACCEPTABLE CLEANING

No droppings or dropping marks on the floor or anywhere on the railing!
It is not enough to sweep - the affected areas must be scrubbed clean and disinfected!



UNACCEPTABLE CLEANING

Droppings/droppings residue anywhere on the floor or railing.
Dirty furniture or other unclean area on the balcony.
Unpleasant odor.
Soaking wet floor.

HEALTH HAZARD!